

  
The NEW HOTEL  
Z E Y B E K

# GUEST DIRECTORY



# WELCOME

Welcome to The New Zeybek Hotel.

Your comfort and satisfaction are our priority throughout your stay. Our entire team is at your service to offer you a pleasant and peaceful experience.

In this guide, we present general information about our hotel services and the surrounding area. We wish you an enjoyable stay, and please feel free to contact our front office team or management for any assistance.

Sincerely,  
Hotel Management



## Zeybek



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Our Services



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## Our Services

### Reception



Available 24/7.

For city information, taxi requests, restaurant recommendations or any other needs, dial '0'.

### Key Card

Our rooms operate with an electronic key card system. After opening the door, place the key card into the energy slot next to the door to activate electricity in your room.

### Breakfast

Served as an open buffet between 07:00–10:00 on floor “R”.

For early check-out, please inform the attendant one day in advance so we can prepare a breakfast box. You may collect it at reception during check-out. Breakfast service to your room is available for an additional fee. Please inquire at reception.

### Internet

To connect to our Wi-Fi, select the “Zeybek Hotel” network and enter your last name and room number on the screen that appears.

### Minibar / Snack Cabinet



Minibars are empty and filled upon request. If you would like minibar service, please contact reception.

A deposit (cash or credit card) is required once the minibar is stocked. Snacks can also be purchased from the cabinet opposite reception.

### Laundry & Dry Cleaning

Available every day except Sundays and public holidays.

Items received before 11:00 are delivered the same day. Items received after 11:00 are delivered the next day.



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## Our Services

### **Parking**

Parking and valet service are free for hotel guests.

If you need your vehicle, please inform the front office **15 minutes** in advance.

### **Air Conditioning**

Your A/C activates when the energy card is inserted.

You can adjust the temperature using the A/C remote control.

### **Emergency & Safety**

In an emergency, dial **'0'** for reception.

Turkey's emergency call number is **112**.

Please review the emergency exit plan behind your door.

Use the safe located in your wardrobe for valuables.



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**Snack  
Menu**

## **SNACK MENU – PRICE LIST**

Water	35 ₺
Mineral Water	65 ₺
Coca Cola	125 ₺
Fanta	125 ₺
Nescafe Xpress	175 ₺
Red Bull	175 ₺
Salted Biscuits	60 ₺
Cips	75 ₺
Chocolate	60 ₺
Chocolate Biscuits	85 ₺



# Laundry & Dry Cleaning

## LAUNDRY & DRY CLEANING PRICE LIST

	LAUNDRY & IRONING	IRONING
Pants	₺200	₺100
Shirts	₺200	₺100
T-Shirts	₺200	₺100
Blouse	₺200	₺100
Suit	₺500	₺250
Dress	₺500	₺250
Sweater	₺200	₺100
Coat	₺500	₺250
Jacket	₺350	₺250
Tie	₺200	₺100
Skirt	₺200	₺100
Underwear	₺100	₺75
Socks	₺100	₺75
Jeans	₺200	₺100

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Items received before 11am will be delivered same day, the rest will be delivered next day.  
Closed on Sunday and public holidays. - Please list the quantity of each items, otherwise hotel  
count will be accepted. - Please check the pockets of the items before delivering. - Tax is included.





## About The Area

The New Hotel Zeybek is located in the heart of İzmir;

It is located right at the heart of the city—surrounded by major historical and social landmarks such as Basmane Train Station, Kemeraltı Bazaar, Agora Ancient City, and Kültürpark, as well as key business districts including Konak, Alsancak and Çankaya.

Our guests can easily reach İzmir's cultural and commercial attractions within a short walking distance from our hotel.

### City Center & Walkable Attractions

#### **Kemeraltı Bazaar – 5 minutes**

Stroll through this historic Ottoman-era marketplace and discover İzmir's authentic local flavors.

#### **Agora Ancient City – 7 minutes**

Explore the ruins of ancient Smyrna dating back to the Roman period.

#### **Konak Square & Clock Tower – 10 minutes**

Feel the vibrant energy of İzmir at its iconic landmark square.

#### **Alsancak, Pasaport Pier & Konak Pier – 15 minutes**

Experience the modern side of İzmir with cafés, restaurants, seaside promenades, and ferry connections.

#### **Historical Elevator (Asansör) – 15 minutes by car**

Discover the city's history along Dario Moreno Street and enjoy the breathtaking İzmir Bay view.

#### **Kadifekale – 10 minutes by car**

Visit the ancient hilltop castle offering panoramic views of İzmir.

#### **Shopping Malls – 15-20 minutes by car**

İstinyePark, Optimum, Hilltown, Forum Bornova

### Transportation Options from Our Hotel

Our hotel is ideally located for guests who wish to use public transportation.

Basmane Metro Station – 250 m

Basmane & Çankaya Bus Stops – 50 m

Çankaya Tram Station – 500 m

Alsancak İZBAN Train Station – 1,500 m

In addition, many of the city's major attractions can be reached easily with a short and pleasant walk from the hotel.



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## About The Area

### Important Cultural Sites & Guidelines in and Around İzmir

#### 1. Ephesus Ancient City (Selçuk)

A UNESCO World Heritage site, Ephesus is one of the best-preserved ancient cities in the world, featuring iconic structures such as the Library of Celsus and the Great Theatre.

##### **Guidelines:**

It is forbidden to touch or climb on historical structures.

Please help keep the area clean.

Loud noise, music, and unauthorized drone use are prohibited.

Pets are allowed only with a leash.

#### 2. İzmir Agora Archaeological Site (Konak)

The commercial and social heart of ancient Smyrna.

##### **Guidelines:**

Do not touch the historical stones.

Food and drinks may only be consumed in designated areas.

Flash photography is prohibited in certain sections.

Littering and smoking are not allowed.

#### 3. Kadifekale

This Hellenistic-era castle offers one of the most impressive panoramic views of the city.

##### **Guidelines:**

Climbing the fortification walls is strictly prohibited.

Do not go beyond marked safety boundaries.

Please keep the area clean.

#### 4. Kemeraltı Bazaar

One of the oldest and most vibrant commercial centers in Turkey, dating back to the Ottoman period.

##### **Guidelines:**

Be mindful of your personal belongings in crowded areas.

It is courteous to ask permission before taking photos.

Bargaining is welcome but should always remain respectful.





## Safety & Emergency

### **Emergency and Security**

In an emergency, dial '0'.

Turkey's emergency line is 112.

Please check the emergency exit plan on your door.

Use the in-room safe for valuables.

Lock your room door before sleeping.

### **Non-Smoking Rooms**

Smoking is prohibited in rooms and indoor areas.

A 100 EUR cleaning fee applies if smoking is detected.

### **Fire Safety**

Do not use guest elevators during emergencies.

Use fire stairwells located next to the elevators.

Smoke detectors are installed throughout the hotel.

If the alarm sounds, remain calm and exit via the nearest stairwell.

### **Non-Smoking Rooms**

Smoking is strictly prohibited in all indoor areas of the hotel, including guest rooms on the 2nd, 3rd, 4th, and 6th floors. Please note that a €100 deep-cleaning fee will be charged to your room account if smoking is detected in a non-smoking room.

### **Fire Safety & Emergency Procedures**

We kindly request that you review the emergency exit plan located behind your room door and in the corridors.

Do not use the guest elevators during fire or emergency situations.

Fire escape stairs are located next to the elevators on each floor. You may also use the guest staircases to exit the building.

Smoke detectors are installed in all rooms and public areas. If a detector senses smoke, the fire alarm system will activate and the siren will sound.

If you hear the alarm, please remain calm and evacuate the building using the nearest fire escape.

### **CCTV / Security Cameras**

For your safety, CCTV cameras operate in all public areas of the hotel.

### **Electricity**

Electrical outlets in Türkiye operate at 220V.



# Sustainability

## Sustainable Tourism Policy

### WE CARE ABOUT NATURE AND THE FUTURE

While our priority is to provide you with the highest quality accommodation experience, we are equally committed to taking every step with respect for a sustainable future. In this regard, we follow the Sustainable Tourism Program criteria and fully comply with all legal regulations.

### Environmental Commitment

At The New Zeybek Hotel, we place great importance on protecting natural resources. We kindly invite you to read the FOR A SUSTAINABLE FUTURE information card located in your bathroom.

As part of our environmental practices:

For long-term stays, bed linens are changed every three days.

Bathroom towels are replaced only when left on the floor.

To support energy conservation, please remove your room card from the power slot when leaving the room.

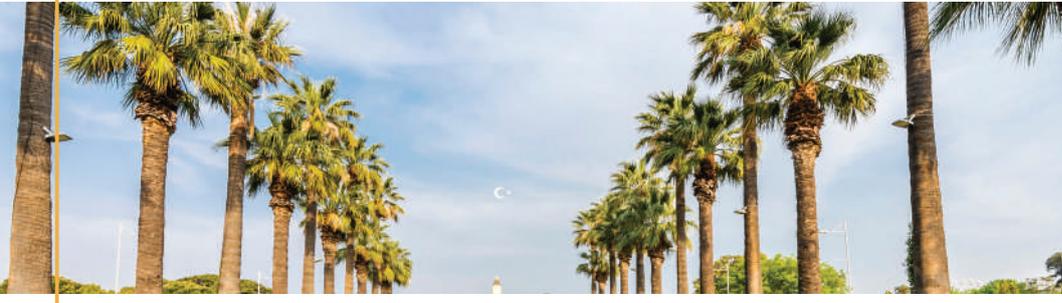
If you'd like, I can also format this as a guestroom card, brochure text, or infographic-style wording.



Please scan the QR code to view our Sustainability Policies.



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## Suggestions & Complaints

### Guest Satisfaction

Thank you for choosing our hotel.

Our aim is to ensure that every guest leaves fully satisfied. Therefore, we kindly ask you to inform us of anything we can assist you with during your stay.

We would also be delighted to hear your feedback after your stay.

You may share your valuable comments by emailing us at the address below, or by using the QR code to leave a review on Google.



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